



GovBook | Pool Hire Booking Service.

A Booking Platform Built For Local Gov.

We've worked with our local government community to co-create a product that helps councils improve access to their pool cars, save time & cut costs by:

- Streamlining admin processes
- Enabling end-to-end self-service
- Providing full visibility & control
- Improving the staff experience
- Reducing wasted capacity &
- Collecting & visualising data

An all-in-one platform.

Manage travel requests, bookings, mileage claims, pool car availability, route planning & more in one place.

Optimise your fleet.

You'll have all the data you need to improve vehicle utilisation, reduce costs & optimise your fleet size.

Save time.

Easily manage bookings for multiple service types, resources & locations in a centralised admin portal.

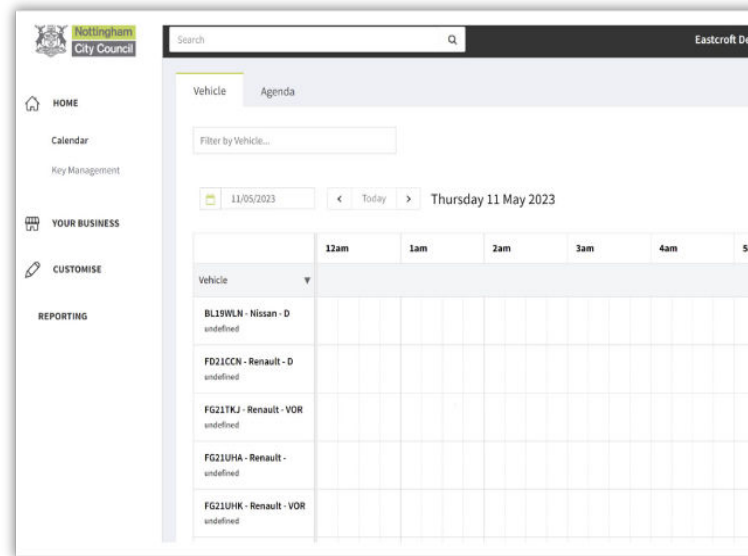
Give your admin team the tools they need.

Increase efficiency & cut costs.

Improve processes.

Increase the efficiency of your fleet & cut costs with an easy-to-use admin portal that:

- Automates menial admin tasks
- Makes it easy to manage multiple services
- Improves communication with staff
- Helps to reduce wasted capacity
- Offers real-time visibility of your fleet &
- Encourages more sustainable travel



Simplify & automate your admin.

Configure your booking rules & resources. Then, let the system take care of approvals, scheduling, payments & comms.

Simple data, smarter decisions.

Get real-time data on the usage of your fleet to improve vehicle allocation, reduce costs & optimise your fleet size.

Full control & visibility.

See which cars are in use, expected return times, usage purpose, vehicle notes, upcoming bookings & more.

Streamline processes

Automate the collection & validation of employee information, license details, project codes, cost codes & more.

Meet modern expectations.

A better experience for staff.

Do more with less.

Improve uptake, ensure fair access to resources & deliver a better staff experience with a platform that:

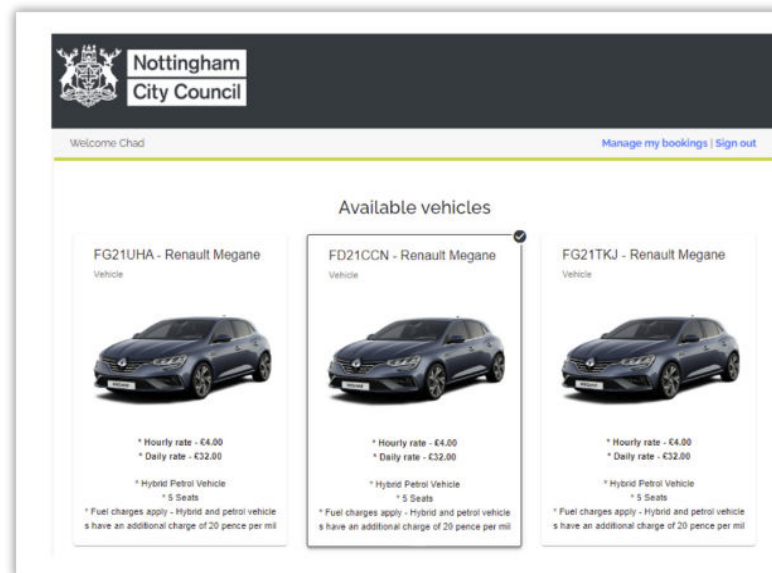
- Offers (instant) 24/7 access
- Enables end-to-end self-service
- Help staff easily manage their own admin
- Automates vehicle access
- Creates two-way comms channels &
- Helps drive positive behaviour change

Improve access to your fleet.

Staff can make (or amend) a pool car booking in 60 seconds or less on any device at any time.

Save time with keyless entry.

Make a booking — head to the car park — unlock the vehicle with a smartphone or access card — hop in & drive away.



A smarter way to travel.

The system weighs up your requirements, real-time travel data & business rules to provide the right vehicle & the best route.

Keep your staff in the loop.

Reduce no-shows & late returns with automated confirmation, instructions & reminders sent via email & text.

These are just a few of the features you'll have access to.

System features:

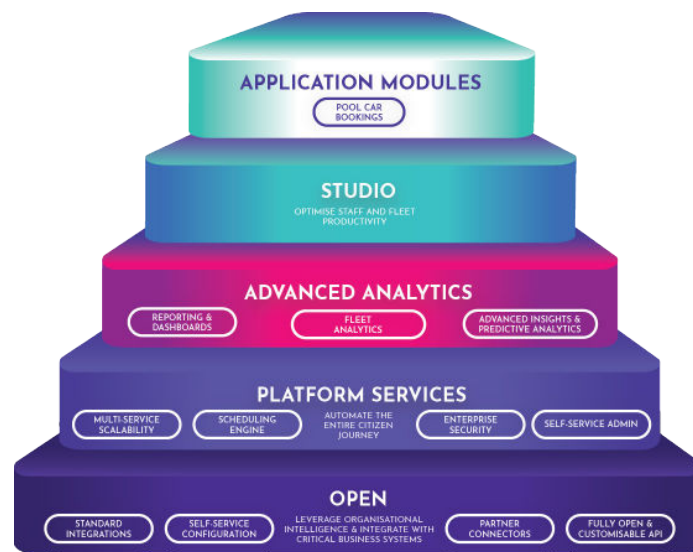
Feature	Description
AI-powered Scheduling Engine	<p>Our AI-powered scheduling engine manages availability to ensure all bookings are made effectively. Flexible booking rules enable users to control elements such as the booking timeframe, cancellation timeframe, and max bookings – all within a simple interface.</p>
Create New Bookings	<p>Staff can create a booking, add information, select availability, and confirm a booking from within the admin portal or the front-end booking journey.</p>
Reschedule and Cancel Bookings	<p>Staff can reschedule or cancel an existing booking from within the admin portal or via a unique booking link.</p>
White-Label Branding	<p>Use your council's branding across the entire end-to-end booking journey to deliver a consistent user experience.</p>
Additional Drivers	<p>Staff can add an additional driver to their bookings.</p>
Configurable Resources	<p>Easily configure resources (vehicles) with the relevant make, model, fuel, drive range, size, hourly rate, day rate, and photo.</p>

Cost Codes	Staff can provide a cost code and mileage to streamline the invoicing process.
Greener Options	You can promote greener travel alternatives first when staff are booking a vehicle.
Login	Staff can easily log into the booking solution with an email address and password.
My Account	Staff can amend/cancel bookings, view past/upcoming bookings, and edit their account details.
Multi Services	Users can book multiple services, including Business Car Hire, Personal Car Hire, and more.
Licence Checking Integration	Included as standard, you can use the DAVIS License database to create & update user details in the booking system.
Custom Back-Office	Admin staff can manage services, vehicles, drivers, and bookings via a custom back office.
Custom CSV Reporting	Providing custom CSV reports for pulling specific user and/or booking data.

Key Management Users	You can set up Key Management users in the back office to allocate keys to staff and mark bookings as arrived.
Follow-up Surveys	Templated follow-up surveys can be used as a baseline for survey creation. The templates support multiple question types and answers to enable flexibility in attendee responses. Questions can be edited, added or deleted from the templates.
GOV Notify Integration (Add-on)	Send email and SMS notifications via your GOV. Notify account.
Payment Integration (Add-on)	Ability to pay for bookings via your chosen payment provider.
Keyless Entry (Add-on)	Integrate with a keyless entry system to enable staff to access your fleet by scanning a QR code.
Vehicle Telematics (Add-on)	Increase fleet productivity with real-time data on vehicle health, location, fuel levels, driver behaviour & more.

Connect your workflows.

Integrations & add-ons.



Platform Architecture

We've worked with our local government community to develop a range of off-the-shelf integrations that help councils better manage their corporate fleet.

Connect with payments.

Integrate your booking system with payment platforms like Capita, Civica, GovPay & more to connect your workflows & save staff time.

Integrate with vehicle telematics.

Increase fleet productivity with real-time data on vehicle health, location, fuel levels, driver behaviour & more.

Connect with DAVIS.

Included as standard, you'll be able to use the DAVIS License database to create & update user details in the booking system.

Keyless entry.

Integrate with a keyless entry system to enable staff to access your fleet by scanning a QR code.

We've facilitated ~20 million bookings & helped ~60 council departments improve the citizen experience, increase efficiency & cut costs with an all-in-one citizen engagement platform.

To find out more, check out our listings on **G-Cloud**.

Let's talk bookings:

 info@bookinglab.co.uk

 www.bookinglab.co.uk

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